

Better Care: Current Period Data

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Generated on: 29 November 2016



1. Non-Elective admissions (general and acute)

Indicator		Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Latest Note
Number of Admissions - Secondary Uses Service (SUS)	ACTUAL	2,589	2,367	2,569	2,480	2,367	2,477	2,176	2,309	2,257	2,448	2,315	2,346	Admissions continue to be above BCF and CCG Op. Plan. Reasons include Paediatric over-performance, operational pressures at A&E departments, AEC and GP See & Direct / Treat at North Middx. not operating at full capacity.
	TARGET													
Target Number of Admissions (CCG Op Plan)	ACTUAL							2,146	2,218	2,146	2,218	2,218	2,146	September Op Plan re-submission.
	TARGET													
Target Number of Admissions (CCG Op Plan-BCF reduction)	ACTUAL							2,085	2,156	2,083	2,156	2,157	2,085	
	TARGET													
Variance from Better Care Fund Plan	ACTUAL							91	153	174	292	158	261	A number of Integrated Care schemes have been rolled out and extended from 65+ to 50+ age group. Work underway to assess effectiveness of BCF (Integrated Care) schemes on admission avoidance of affected (50+ yrs) cohort. Actions being taken to improve performance include increasing utilisation of the Ambulatory Emergency Care service, expanding the A&E front end triage service to include paediatrics to reduce pressures in A&E department. (Added Nov 2016)
	TARGET							0	0	0	0	0	0	

2. Residential Admissions

Indicator		Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Latest Note
New Admissions to Residential and Nursing Care (65+) per 100,000 population over 65		231.8	269.2	319.1	331.6	388.9	413.8	55.9	97.8	156.0	200.3	249.2	267.8	Annual target has been set at 419 & at end of Q2 actual is 268 (64% of annual total) Admissions to supported permanent Residential & Nursing Care (65+) has increased significantly for the period April to September - from 85 in 2015/16 to 115 in 2016/17.
		283.9	324.5	365.0	405.5	446.1	486.6	35.0	70.0	105.0	140.0	175.0	210.0	

Indicator	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Latest Note
Number of admissions to supported permanent Residential and Nursing Care (65+)	93	108	128	133	156	166	24	42	67	86	107	115	
Enfield Population 65+	40,113	40,113	40,113	40,113	40,113	40,113	42,946	42,946	42,946	42,946	42,946	42,946	

3. Reablement

Indicator	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Latest Note
Achieving independence for older people through rehabilitation/ intermediate care	82.74%	81.42%	81.49%	80.21%	80.29%	79.03%	90.57%	87.97%	85.78%	83.40%	82.65%	82.25%	The target for 2016/17 is 88.2% & current performance is 82.25%. 315 of the 383 clients who were discharged from hospital & received Enablement achieved independence. Of the remaining 68 - 19 are deceased & 49 either in hospital or residential. In future reports a detailed analysis of the reasons why clients who were discharged from hospital and did not achieve independence will be provided to inform operational decisions.
Number of clients living independently 3 months after ICT service	417	460	493	539	599	633	96	139	181	221	281	315	
Number of clients discharged from hospital with ICT	504	565	605	672	746	801	106	158	211	265	340	383	

4. Delayed Transfers of Care

Indicator	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Latest Note
Delayed transfers of care (days)	3592	4136	4528	5013	5401	5819	474	968	1670	2224	2852	3668	Further Work around Delayed Transfers of Care will be conducted by operational groups featuring Enfield Council and CCG representatives.
TARGET	2664	3044	3425	3805	4186	4566	459.6	919.8	1379	1839	2299	2759	
Delayed Transfer of Care - Days Delayed (SOCIAL CARE Delays)	692	913	1,082	1,194	1,342	1,588	111	234	304	351	455	801	Cumulative delays attributable to Social Care at April to Sep16: 801 days Reasons for delay in 2016/17: (month increase in brackets) Care Package in Own Home: 239 days (+147) Completion of Assessment: 203 days (+58) Awaiting Residential Care Placement: 194 days (+58) Public Funding: 81 days (+6) Awaiting Nursing Home Pl't: 40 days (+33) Disputes 30 (+30) Equipment/Adaptations: 14 (+14)

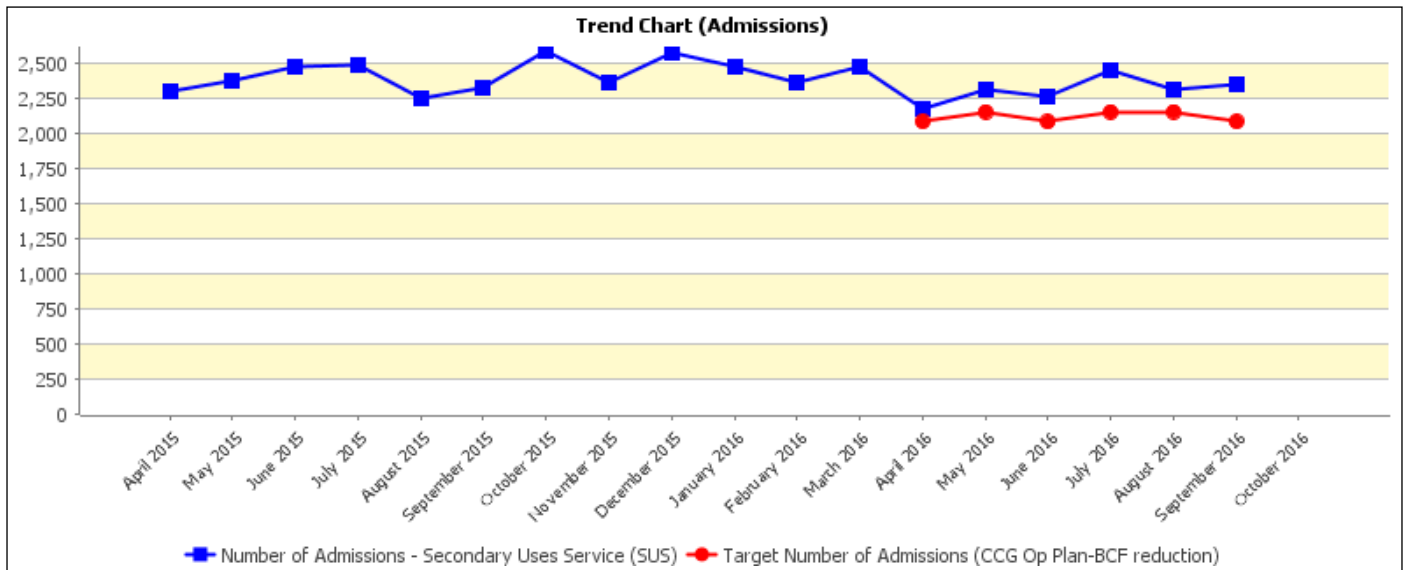
Indicator	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Latest Note
Delayed Transfer of Care - Days Delayed (HEALTH Delays)	2,600	2,918	3,109	3,417	3,657	3,829	333	661	1,215	1,634	2,106	2,546	Cumulative delays attributable to Health: April to Sept 2016: 2,546 days (Snapshot Sept: 440 days) Main Reasons for delay in 2016/17: Further non-acute NHS care: 868 days Patient or family choice: 788 days Awaiting Nursing Home Placemnt: 210 days Disputes: 190 days Community Eqpmnt/ Adaptns: 142 days Completion of assessment: 129 days
Delayed Transfer of Care - Days Delayed (JOINT SOCIAL CARE & HEALTH Delays)	300	305	337	402	402	402	30	73	151	239	291	321	Cumulative delays attributable jointly to Social Care and Health: April to Sept 2016: 321 days (Snapshot Sept: 30 days) Reasons for delay in 2016/17: Public Funding: 186 days Completion of Assessment: 135 days
Average of all delayed transfers (patients)	22	21.8	21.1	20.6	20.5	20.6	23	22.5	24.3	25	25.2	26.3	
Delayed transfers of care (patients) per 100,000 pop	ACTUAL	9.18	9.1	8.81	8.6	8.56	8.6	9.2	9	9.72	10	10.08	Demand and capacity modelling being undertaken at mental health trust to gain better understanding of issues. Programme of work underway at two main acute providers to improve discharge processes including streamlining CHC process, implementation of Discharge to Assess model and delivery of the nationally recognised Multi Agency Discharge Events.
	TARGET	5	5	5	5	5	5	5	5	5	5	5	
Population 18+	ACTUAL	239,600	239,600	239,600	239,600	239,600	239,600	250,093	250,093	250,093	250,093	250,093	

5. Dementia Diagnosis

Indicator	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	Jul 2016	Aug 2016	Sep 2016	Latest Note
Dementia Diagnosis Rate	ACTUAL	67.60%	68.00%	67.60%	67.90%	67.20%	67.50%	66.70%	66.55%	66.48%	67.25%	67.77%	Performance remains above the national average. Data estimated for 1 GP practice. Performance in Q2 has been above the target 66.7%. Additional consultant capacity commissioned in 2016/17 and improvement in the diagnostic imaging pathway are having a positive impact on waiting times. HWB expects improvements to be sustained over the next two quarters.
	TARGET	60.10%	60.10%	60.10%	60.10%	60.10%	60.10%	66.70%	66.70%	66.70%	66.70%	66.70%	

Better Care: Number of Admissions

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Secondary Uses Service		Target Number of Admissions	
	Value		
June 2015	2,481		
July 2015	2,491		
August 2015	2,253		
September 2015	2,327		
October 2015	2,589		
November 2015	2,367		
December 2015	2,569		
January 2016	2,480		
February 2016	2,367		
March 2016	2,477		
April 2016	2,176		2,085
May 2016	2,309		2,156
June 2016	2,257		2,083
July 2016	2,448		2,156
August 2016	2,315		2,157
September 2016	2,346		2,085
October 2016			

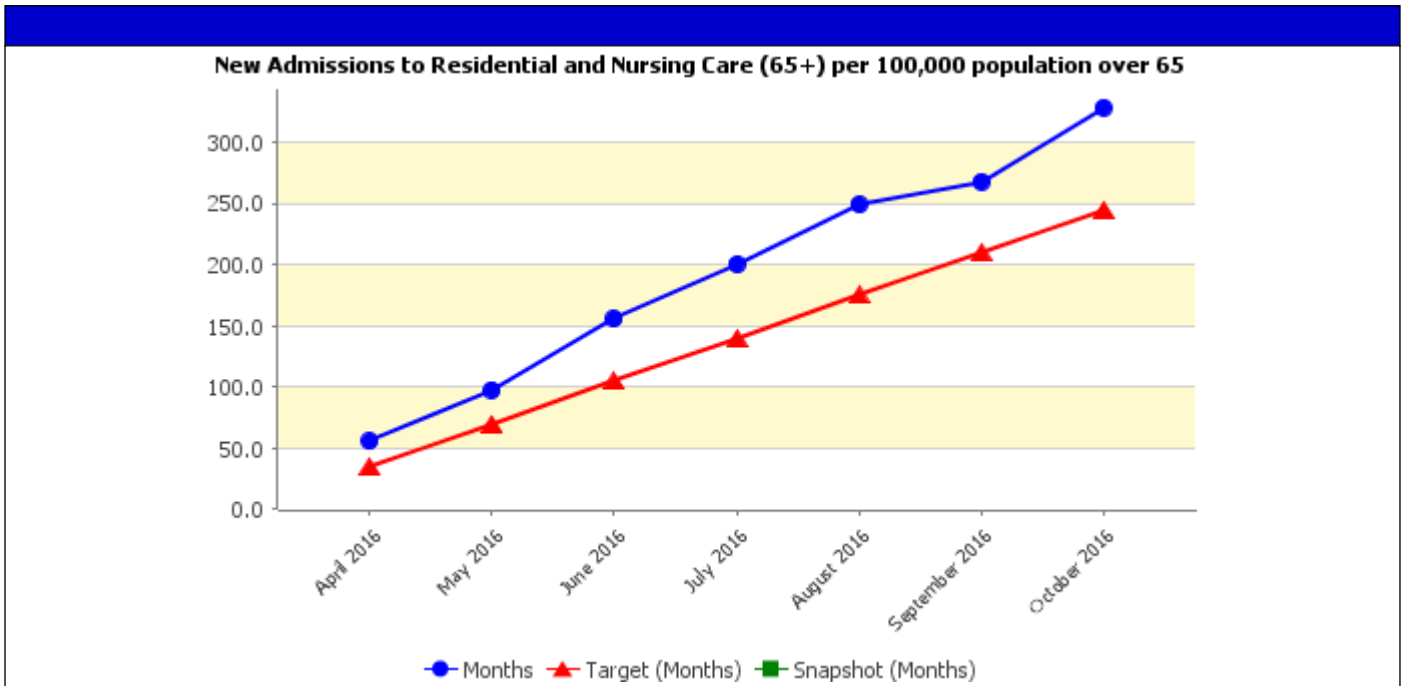
Notes

Admissions continue to be above BCF and CCG Op. Plan. Reasons include Paediatric over-performance, operational pressures at A&E departments, AEC and GP See & Direct / Treat at North Middx. not operating at full capacity.

Better Care: New Admissions to Residential and Nursing Care (65+) per 100,000 population over 65



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Report Date Ranges

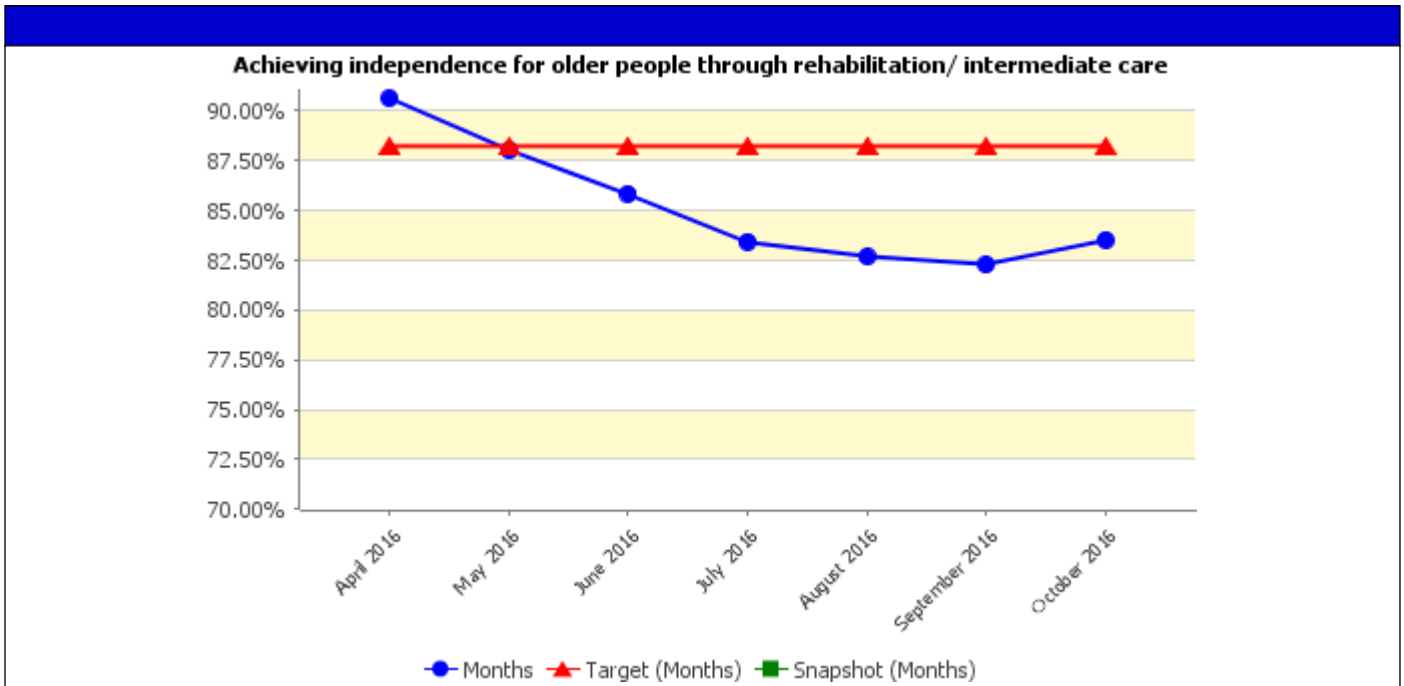
2015-16		
	Value	Target
April 2015	47.4	40.6
May 2015	74.8	81.1
June 2015	104.7	121.7
July 2015	159.5	162.2
August 2015	184.5	202.8
September 2015	211.9	243.0
October 2015	231.8	283.9
November 2015	269.2	324.5
December 2015	319.1	365.0
January 2016	331.6	405.5
February 2016	388.9	446.1
March 2016	413.8	486.6
April 2016	55.9	35.0
May 2016	97.8	70.0
June 2016	156.0	105.0
July 2016	200.3	140.0
August 2016	249.2	175.0
September 2016	267.8	210.0

Notes

Annual target has been set at 419 & at end of Q2 actual is 268 (64% of annual total) Admissions to supported permanent Residential & Nursing Care (65+) has increased significantly for the period April to September - from 85 in 2015/16 to 115 in 2016/17.

Further work and analysis will need to be undertaken to look at the journey of clients before they are admitted to Residential and Nursing Care to understand whether any further preventative work would have been beneficial.

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Report Date Ranges

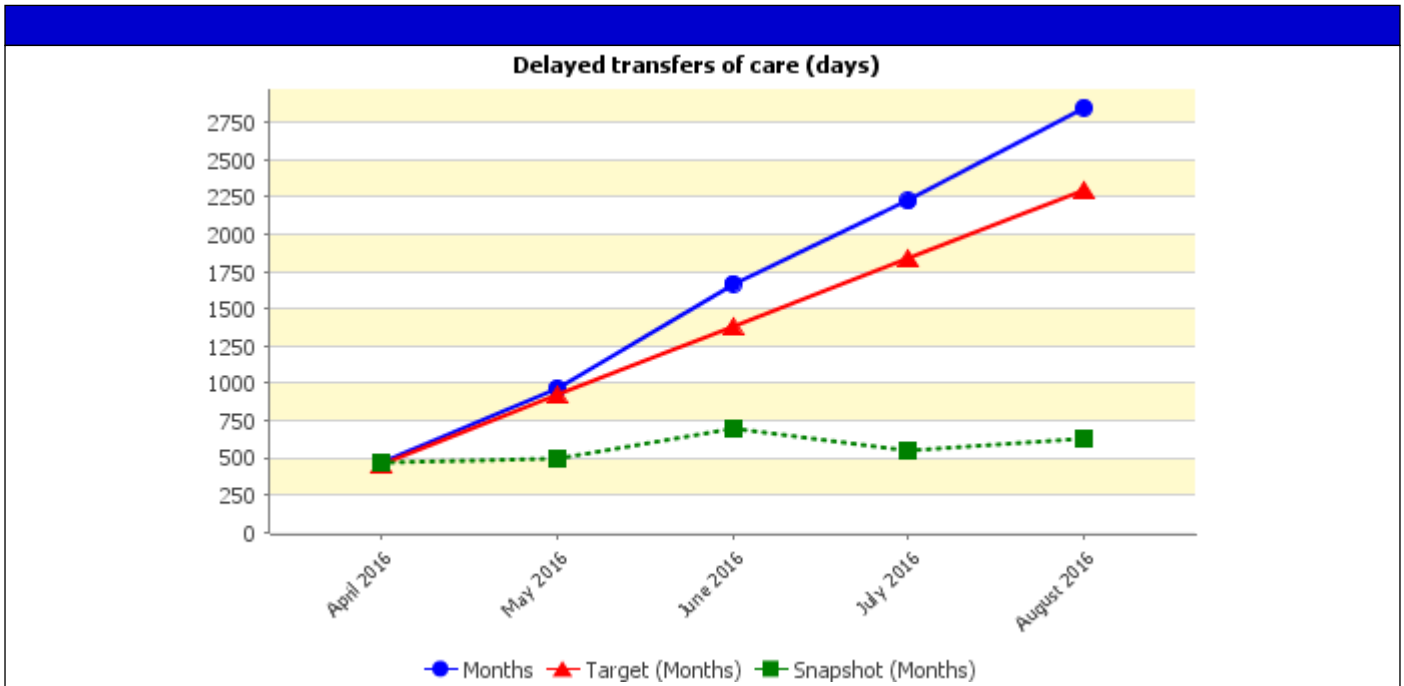
2014-15		
	Value	Target
April 2015	83.95%	88.00%
May 2015	80.25%	88.00%
June 2015	81.61%	88.00%
July 2015	83.00%	88.00%
August 2015	82.69%	88.00%
September 2015	82.71%	88.00%
October 2015	82.74%	88.00%
November 2015	81.42%	88.00%
December 2015	81.49%	88.00%
January 2016	80.21%	88.00%
February 2016	80.29%	88.00%
March 2016	79.03%	88.00%
April 2016	90.57%	88.20%
May 2016	87.97%	88.20%
June 2016	85.78%	88.20%
July 2016	83.40%	88.20%
August 2016	82.65%	88.20%
September 2016	82.25%	88.20%

Notes

The target for 2016/17 is 88.2% & current performance is 82.25%. 315 of the 383 clients who were discharged from hospital & received Enablement achieved independence. Of the remaining 68 - 19 are deceased & 49 either in hospital or residential.

In future reports a detailed analysis of the reasons why clients who were discharged from hospital and did not achieve independence will be provided to inform operational decisions.

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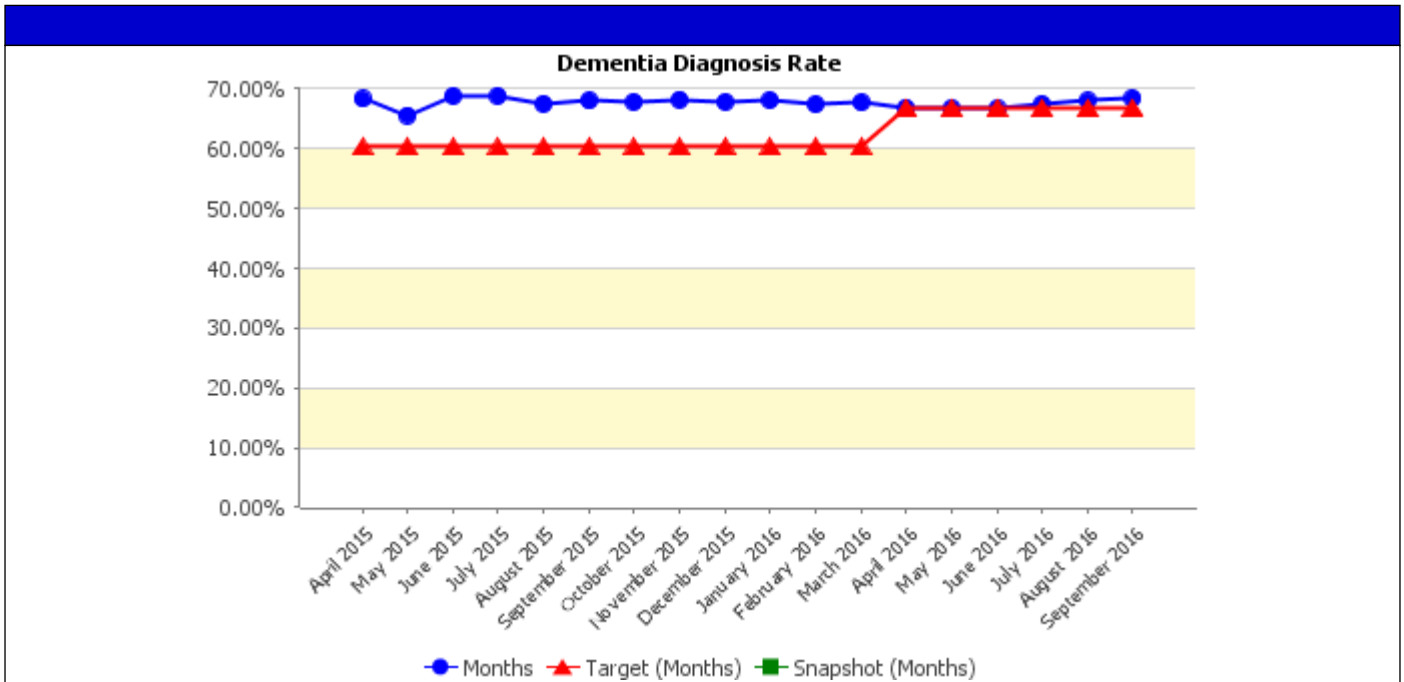
Report Date Ranges

2014-15		
	Value	Target
April 2015	351	381
May 2015	769	761
June 2015	1267	1142
July 2015	1780	1522
August 2015	2403	1903
September 2015	2918	2283
October 2015	3592	2664
November 2015	4136	3044
December 2015	4528	3425
January 2016	5013	3805
February 2016	5401	4186
March 2016	5819	4566
April 2016	474	459.6
May 2016	968	919.8
June 2016	1670	1379
July 2016	2224	1839
August 2016	2852	2299

Notes

Further Work around Delayed Transfers of Care will be conducted by operational groups featuring Enfield Council and CCG representatives.

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Report Date Ranges

	2014-15	
	Value	Target
April 2015	68.10%	60.10%
May 2015	65.40%	60.10%
June 2015	68.60%	60.10%
July 2015	68.60%	60.10%
August 2015	67.30%	60.10%
September 2015	67.80%	60.10%
October 2015	67.60%	60.10%
November 2015	68.00%	60.10%
December 2015	67.60%	60.10%
January 2016	67.90%	60.10%
February 2016	67.20%	60.10%
March 2016	67.50%	60.10%
April 2016	66.70%	66.70%
May 2016	66.55%	66.70%
June 2016	66.48%	66.70%
July 2016	67.25%	66.70%
August 2016	67.77%	66.70%
September 2016	68.22%	66.70%

Notes

Performance remains above the national average. Data estimated for 1 GP practice.

Performance in Q2 has been above the target 66.7%. Additional consultant capacity commissioned in 2016/17 and improvement in the diagnostic imaging pathway are having a positive impact on waiting times. HWB expects improvements to be sustained over the next two quarters.

Better Care: Survey Data



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Short Name	Source	Frequency	2013/14	2014/15	2015/16	2016/17	Comments
			Value	Value	Value		
Carers Survey: Proportion of carers who find it easy to find information about services	Carers Survey - Indicator 3D2 http://ascof.hscic.gov.uk/Outcome/723/3D(2)	Every 2 years		61.7%		To Be Completed in the Autumn 2016	
Adult Social Care Users Survey: Proportion of people who use services who find it easy to find information about services	Adult Social Care Survey - Indicator 3D1 http://ascof.hscic.gov.uk/Outcome/1001/3D(1)	Annual	74.4%	73.2%	73.8%	To Be Completed in the Spring 2017	
GP Patient Survey: Last 6 months, enough support from local services/organisations to help manage long-term conditions	GP Patient Survey https://indicators.hscic.gov.uk/webview/ Domain 2, Indicator 2.2	Formerly twice yearly survey; but now annual. Annual publication by HSCIC	56.7%	58.8%	57.2%	Published Sep. 2017 by HSCIC	"Performance has fallen in 2015/16, and is now the 14th lowest in England (out of 209 CCGs)"
OPAU – Did you not have to repeat your clinical history to different members of staff?	OPAU	Annual	43.0%	65.0%	75.0%	Available in April 2017	
Overall BCF Target	Improvement in 3 Surveys (Based on Improvement from previous Survey)						